



## GENERAL CONDITIONS

**Art. 1** - The insurance is provided on the basis of these General Conditions, integrated for the purposes of the delimitation and duration of the coverage and without prejudice to the application of Italian law, by the clauses and conditions referred to in the attachments that the Policyholder declares to know.

### **Art. 2 - STATEMENTS RELATING TO THE CIRCUMSTANCES OF THE RISK (INACCURATE OR RETICENT)**

The Company gives its consent to the insurance and determines the premium based on the declarations of the Policyholder and / or the Insured, who are obliged to show, both at the conclusion of the contract and at any subsequent time, all the circumstances and changes that may affect risk and its appreciation.

**Inaccurate declarations or reluctance by the Policyholder and the Insured relative to circumstances that affect the assessment of the risk may result in the total or partial loss of the right to indemnity as well as the termination of the insurance pursuant to art. 1892, 1893 and 1894 of the Civil Code.**

In particular, the Policyholder and / or Insured must declare:

- a) if the goods belong to the category of flammable, explosive, dangerous or perishable goods;
- b) whether the goods are being transhipped or returned, indicating the place of origin and the date of arrival;
- c) whether clauses are envisaged that involve the carrier's exemption or limitation of liability, in addition to the provisions of the law or international conventions;
- d) the name of the ship for the purposes of article 523 of the Navigation Code;
- e) whether consent has been given to loading above deck, except in the case of goods declared for transport on ships - ferry and / or RO-RO or in containers on specially equipped ships;
- f) whether it is envisaged that the journey must be carried out with transshipment.

### **Art. 3 - INSURABILITY CONDITIONS RELATING TO THE EXECUTION OF THE TRANSPORT**

The insurance is provided on the condition that the transport, in relation to the sea voyage, is carried out by ships compliant with the Classification Clause or any similar foreign clause contained in this contract.

The Company is not liable for the claims to determine which the Insured may have contributed to the fault in the use of the means of transport, if the Insured has this use, or has the choice of the means of transport or the carrier, forwarder or other intermediary. when the transport is delegated to third parties.

### **Art. 4 - PAYMENT OF THE PREMIUM AND EFFECTIVE DATE OF THE POLICY**

-Omissis-

### **Art. 5 - STIPULATION OF THE CONTRACT AND SUBSEQUENT AMENDMENTS**



-Omissis-

#### **Art. 6 - CO-INSURANCE**

-Omissis-

#### **Art. 7 - INSURANCE WITH DIFFERENT INSURERS**

If, for the same risk, several insurance companies have been contracted separately - also by different Policyholders - with different Insurers, the Art. 1910 of the Civil Code is applied.

#### **Art. 8 - RISK WORSENING**

**The Policyholder, or the Insured, must notify the Company in writing of any worsening of the risk. The worsening of risks not known or not accepted by the Company may result in the total or partial loss of the right to compensation as well as the termination of the insurance pursuant to art. 1898 of the Civil Code.**

#### **Art. 9 - RISK REDUCTION**

In the event of a decrease in the risk, the Company is required to reduce the premium or the premium installments subsequent to the communication of the Policyholder, or the Insured, pursuant to art. 1897 of the Civil Code and waives the relative right of cancellation. However, in the event that the Policyholder is subject to the application of a minimum premium, the amount paid by the Policyholder for the current year is still intended as a purchase from the Company and any premium installments subsequent to the communication remain unchanged.

#### **Art. 10 – TAXES**

The present and future taxes, and all other charges, including fiscal charges established by law or pursuant to the Policy, relating to the premium, accessories and deeds dependent on them are the sole responsibility of the Insured, even if the payment has been anticipated by the Company.

#### **Art. 11 – DEDUCTIBLE**

In event of claim, the Company pays the indemnity set up according to the terms of the Policy, after application of the deductible and with the minimum indicated in the Policy schedule, **remaining this deductible and minimum to be borne by the Insured himself, without him being able to have them insured by others, under the penalty to lose the right to indemnity.**

#### **Art. 12 - CLAIM**

For the purposes of limiting the insured limits and applying the deductibles established in the Policy, the damages caused by the same event or by a series of events directly or indirectly attributable to the same primary cause is attributed to the same claim.



### **Art. 13 - CLAIMS – WILLFUL EXAGGERATION OF THE DAMAGE**

**The Policyholder or the Insured who willfully exaggerate the amount of the damage, declares destroyed or stolen things that do not exist at the time of the accident, conceals, subtracts or tampered with saved things, uses lying or fraudulent means or documents to justify, maliciously alters the traces and the residues of the accident or facilitates the progress thereof, loses the right to indemnity.**

### **Art. 14 – INTERPRETATION OF THE POLICY WORDING**

This Policy and the related Appendices and Deeds of Variation, forming an integral part of the Policy itself, must be considered as a single contract and the words and expressions to which a particular meaning has been attributed in any part of this Policy, related Appendices and Acts of Variation, retain the same particular meaning wherever they appear.

### **Art. 15 - APPLICABLE RULES IN THE EVENT OF A CLAIM FINDING AND SETTLEMENT OF DAMAGES**

The Policyholder and / or Insured, at the request of the Insurers, are required to provide the elements taken as a basis for determining the insured value, as well as the documents to prove the same.

### **OBLIGATIONS IN THE EVENT OF CLAIM**

In the event of a Claim, the Policyholder and / or the Insured must:

- communicate to the Insurer, as soon as it becomes aware of them, all notices and news relating to the event;
- make due reservations on the delivery documents of the goods and submit, within the terms and in the forms prescribed by the applicable legislation, a written complaint to the carrier and to anyone else who holds them up to the time of delivery;
- request without delay, possibly also in transit and in any case at the latest upon delivery to the destination, for the intervention of the Surveyor or Expert designated by the Insurer. The ascertainment of the damages, if necessary by means of an expert opinion, must, where possible, be carried out jointly with the carrier and any other person who may be liable; in the case of transport by rail or post, a report must be drawn up in contradiction with the Adm concerned.

If the damage must be ascertained in a place where the Insurer does not have its own Surveyor or designated Expert, the intervention of another Surveyor or qualified Expert or of the Italian Consular Authority must be called or, absence, of the competent local authorities.

In case of damage not recognizable at the time of delivery, the obligations referred to in this article must be carried out as soon as the damage has been ascertained, and in any case within the complaint terms provided for in the transport contract;



do everything possible to avoid or reduce the damage:

- the Insurer has the right to take any direct initiative for this purpose, without prejudice to the respective rights and without its intervention affecting the legal situation of the goods;
- taking into account the legal and contractual terms, all the necessary actions to safeguard the action of recourse against any responsible party;
- carry out all acts deemed necessary or appropriate by the Insurer, who assumes all charges and responsibilities;
- refrain from settling and / or collecting any compensation without the prior written consent of the Insurer;
- provide the Insurer with any useful document and comply with any other request made by the latter for the purposes of the preceding paragraphs.

In the event of non-compliance with the above obligations, Articles 1915 and 1916 of the Civil Code will apply.

## **PAYMENT OF CLAIMS**

The payment of the indemnities will be made, against issue of a receipt, when the Insured will have:

- proved his legitimacy to obtain the payment of the indemnity and, for travel insurance, delivered the original of the policy or the insurance certificate;
- declared whether and which other Insurances have been stipulated on the same goods;
- delivered the transport documents, the certificate of damage, the report and any appraisal relating to the assessment of the damage drawn up by the damage commissioner or other persons or authorities indicated in Art. "Obligations in the event of a Claim", and if requested by the Insurer, any other document useful for ascertaining the circumstances of the Claim;
- delivered, at the request of the Insurer, the remaining documentation necessary to exercise the recourse action;
- presented the invoice and other original documents proving the refundable value of the goods pursuant to Art. "Indemnifiable value".

**ADDITIONAL CONDITIONS**



## **Art. 1 POLICYHOLDER**

-Omissis-

## **Art. 2 INSURED GOODS**

The scope of this policy is the coverage of sending of goods under "MBE Safe Value" and / or "MBE Safe Value 4 Business" and / or "MBE Safe Art" services offered by the Policyholder through its franchisees, as better described in the relative Policy Sections.

## **Art. 3 GOODS EXCLUDED**

As reported in the Policy Sections.

## **Art. 4 GEOGRAPHICAL SCOPE**

**The policy is valid for shipments and transports carried out within countries around the world, with the exception of shipments and transports carried out to / from / to / in:**

- 1. the sanctioned countries and territories falling under the Sanction Limitation and Exclusion Clause JC 2010/014 referred to in the attached clause;**
- 2. the following countries: Cuba, Syria, North Korea, Iran and Crimea,**
- 3. the following countries: Afghanistan, Burundi, Central African Republic, Democratic Republic of Congo, Eritrea, Iraq, Lebanon, Libya, Mali, Myanmar, Nicaragua, Somalia, South Sudan, Sudan, Venezuela, Yemen, Zimbabwe, the former USSR countries East of the Urals,**
- 4. Countries with legal provisions that require coverage with local insurance companies;**
- 5. the localities and countries that at the time of the start of the transport have a risk level classified at least as "Very high" and / or higher (such as Severe and / or Extreme) on the website:**  
**[https://watchlists.ihsmarket.com/services/watchlistinspector.aspx?watchlist\\_id=a661e336-c342-4965-b1e7-70980edf8cc2](https://watchlists.ihsmarket.com/services/watchlistinspector.aspx?watchlist_id=a661e336-c342-4965-b1e7-70980edf8cc2)**  
**managed by the Exclusive Analysis organization.**

**Without prejudice to the limits set out in the attached Clause called Sanction Limitation and Exclusion Clause JC 2010/014, for the following countries:**

- the countries referred to in point 3 above;**
- Countries with legal provisions that require coverage with local insurance companies;**
- the locations and countries that at the time of the start of the transport are classified at least as "Very high" and / or higher (such as Severe and / or Extreme) on the website <https://watchlists.ihsmarket.com/services/watchlistinspector.aspx>**



**watchlist id = a661e336-c342-4965-b1e7-70980edf8cc2**

**managed by the Exclusive Analysis organization.**

**Provided that the countries indicated above are not among those subject to the Sanction Limitation and Exclusion Clause JC 2010/014, the customer is given the right to request coverage - before the risk begins - for individual transports and / or shipments that will eventually be kept covered under terms and conditions to be agreed from time to time.**

#### **Art. 5 COVERAGE CONDITIONS**

The coverage is provided on the basis of the General Policy Conditions integrated by the following clauses:

##### **IN LAND**

- Institute Cargo Clauses (A) ed. 1.1.2009
- Institute Strikes Clauses (Cargo) ed. 1.1.2009;
- Institute War Clauses (Cargo) ed. 1.1.2009 (limited to ferry-boat shipments).

##### **AIR**

- Institute Cargo Clauses (Air) (excluding sending by Post) ed. 1.1.2009;
- Institute Strikes Clauses (Air Cargo) ed. 1.1.2009;
- Institute War Clauses (Air Cargo) (excluding sending by Post) ed. 1.1.2009 (excluding land route).

##### **SEA**

- Institute Cargo Clauses (A) ed. 1.1.2009;
- Institute Strikes Clauses (Cargo) ed. 1.1.2009;
- Institute War Clauses (Cargo) ed. 1.1.2009 (excluding land route).

The following attached clauses form an integral part of this Policy:

- Institute Radioactive Contamination, Chemical, Biological, Bio-Chemical and Electromagnetic Weapons Exclusion Clause Ed. 10.11.2003;
- Institute Classification Clause ed. 1.1.2001 and its table of additional premium by ship age
- Marine Cyber Endorsement LMA 5403 Ed. 11/11/2019
- Cargo ISM Endorsement
- Termination of Transit Clause (Terrorism)
- Sanction Limitation Exclusion Clause JC2010/014
- Communicable Disease Exclusion Clause JC2020/011

#### **Art. 6 CONVEYANCE AND LIMITS**

As reported in the Policy Sections.



### **Art. 7 DEDUCTIBLE**

As reported in the Policy Sections.

### **Art. 8 COMPENSABLE VALUE**

The insurable amount is set up on the basis of the following elements:

- **for new goods** (i.e. all goods shipped in their original packaging and purchased within three months prior to shipment):
  - sales invoice value; or
  - receipt of the purchased goods and sent via MBE; or
  - declaration of value supported by an official sales price list; or
  - declared value on the basis of a specific form filled in and signed by the customer (up to € 4,000) - See Annex I.
- **for used goods:**
  - commercial value of the object at the time of the accident.

**Such values will be increased by the cost of packaging and the cost of shipping incurred by the Customer, of which MBE will have to give evidence. The total amount thus obtained (declared value of the goods, packaging costs and shipping costs) is fully covered by this coverage.**

**The declared values are not equivalent to agreed value. Except as otherwise provided in the Policy Section**

### **Art. 9 PACKAGING**

Given that the franchisee undertakes, also in the name and on behalf of the Insured, to pack the insured item delivered by the customer with due care and diligence, both in relation to the type of goods shipped and in relation to the means of transport used and to its destination. It should be noted that the packaging itself as currently prepared by the franchisee for carrying out shipments is in any case considered accepted by the Company. This also applies to professional packaging already prepared by the franchisee's "Business" customers.

**Items delivered already packed by the user are not included in the coverage, unless this packaging is of a professional nature.**

**Except otherwise provided in the Policy Schedules.**

### **Art. 10 USED GOODS**

**The coverage excludes all pre-existing damage or in any case not specifically attributable to a transport event that occurred during the operation of this policy, as well as damage from abrasion, dents, scratches, chipping, paint stripping, rust, oxidation or of an aesthetic nature that do not compromise the functionality of the goods.**

### **Art. 11 RETURNED GOODS**

The coverage is extended to cover any "returned goods" as long as they are placed in the original packaging and / or equivalent packaging. It should be noted that returned goods must be



understood only as those shipments (Insured with this contract) which regularly arrive at their destination are rejected and / or returned for any reason to the sender.

#### **Art. 12 "LOADING AND UNLOADING" OPERATIONS**

The operations of loading and unloading on / from the means of conveyance are considered insured provided that they are carried out with suitable means. It should be noted that by "loading" we mean the lifting operation of the goods to be deposited on the means of transport, and by "unloading" the exact opposite operation.

#### **Art. 13 NOTIFICATION OF RISKS - REGISTRATIONS**

As reported in the Policy Schedule.

#### **Art. 14 APPLICABLE RATE**

-Omissis-

#### **Art. 15 MINIMUM PRIZE AND PREMIUM ADJUSTMENT**

-Omissis-

#### **Art. 16 FERRY BOAT CLAUSE**

It is agreed between the Parties that when the trucks are aboard ferries in service between the ports of the Italian and European Maritime Compartments as well as the Mediterranean basin (if provided for by coverage), the coverage for the Insured goods loaded on board trucks, is provided under the conditions of this Policy, including the risk of jettison and washing overboard.

#### **Art. 17 DECK-LOADING**

**With regard to sea or inland water transport, in partial derogation and complement to the provisions of Art. 5 of the General Conditions, in the case of loading on deck of goods not containerized without the knowledge of the Insured, the coverage is understood to be provided under the terms of the Institute Cargo Clauses (C) ed. 1.1.2009 with the inclusion of the risk of theft, non-delivery and loss as well as throwing and / or removal of the goods by the sea, without prejudice, where more limited, to the originally agreed coverage conditions.**

**The above limitation does not apply in the case of transport by container ships and / or ferries and / or Ro / Ro ships.**

#### **Art. 18 GENERAL AVERAGE**

**The provisional contributions for common average will be reimbursed by the Company in proportion and within the limits of the sum insured, upon presentation of the deposit receipts duly endorsed by the depositor. The Company undertakes to indemnify the Insured from the contribution of common average due by the same on the basis of a specific regulation made**





**in accordance with the law, the contract of transport or the uses of the port of destination, provided that the act of common average has been aimed at avoiding damages that can be indemnified under this policy. The operation of this clause does not in any case determine an increase in the insured sum. Therefore, in the event that the insured sum reduced by the amount of the particular damage borne by the Company is less than the contribution value, the indemnity will be reduced proportionally. For the adjustment or payment of the contribution expressed in a currency other than that of the policy, the exchange rate in force in the place and day of the shipment is applied.**

#### **Art. 19 FAILURE TO COMPLETE THE JOURNEY**

**The Company is not liable, under any circumstances, for any loss, damage or expense, occurring or incurred to the insured goods as a result of failure to carry out the planned journey or the impediment or change thereof due to arrests, disqualifications, restrictive provisions and any acts. of Governments, Authorities or peoples.**

#### **Art. 20 DAMAGES TO THE PACKAGING**

**In the event of damage, covered under the terms of the policy, to labels, capsules, boxes, cases, wrappers or other material constituting the packaging of the insured goods without any damage to the product, the Company undertakes to indemnify only the relative amount at the cost of the new packaging with the maximum limit of the insured value.**

#### **Art. 21 ASCERTAINMENT OF DAMAGES**

**Without prejudice to the provisions of art. 10 et seq. of the General Conditions, the Insured is required to:**

- give instructions so that in the event of a serious accident, immediate telephone or written notice is given to the Company AIG EUROPE S.A. - General Representation for Italy - Milan - Piazza Vetra 17 - Telephone 02/36901 - e-mail: [denunce.marine@aig.com](mailto:denunce.marine@aig.com) so that it can arrange for the intervention of its own Damage Commissioner at the place of the accident ;**
- take the necessary measures to avoid or reduce the damage**
- not to make, except for the salvage of the goods or for justified reasons, any changes to the state of the vehicle**

**and the load before the intervention of the Damage Commissioner or the expert designated by the Company.**

**Furthermore, the Insured must carry out all the necessary acts for the definition of the damage, the protection and safeguarding of the Company's rights, allow the detection of damaged goods, make available all the documents to prove the existence, type and value of the insured goods, as well as safeguarding the rights of recourse against any responsible party.**



**In the event of theft or robbery, the Insured, or whoever is acting on its behalf, must immediately report it to the Authorities providing a detailed description of the facts, the elements suitable for identifying and quantifying the goods, the personal details of the driver, any accompanying persons and witnesses, as well as the existence and possible activation of anti-theft equipment or other protection systems and obtain a copy of the report.**

#### **Art. 22 APPOINTED LOSS ADJUSTER**

It is agreed between the Parties that the management of claims is delegated to the following company:

- Lercari S.r.l.

#### **Art. 23 INQUIRY CLOSED**

If, following an accident, a judicial investigation into the facts that led to the accident is initiated by the competent authorities, the Company will not make use of the right to postpone the settlement of the damage until the presentation of the investigation closed document.

However, the foregoing cannot be asserted if it is justified to believe that the claim was caused by willful misconduct by the Policyholder and / or Insured as well as infidelity and / or willful action of the respective employees.

However, the Insured undertakes to provide the aforementioned investigation documentation as soon as it is prepared by the Authorities and to return the amount paid by the same to the Company in the event that malicious behavior should emerge against it.

#### **Art. 24 GOODS INVOICED IN CURRENCY**

In the event of claim to the insured goods that are sold / purchased in a foreign currency, the same will be indemnified in Euro with the equivalent value to be counted on the day of the invoice issue.

Foreign currency insurance will be allowed provided that the payment of the corresponding premium is made in the same currency.

#### **Art. 25 AGGRAVATION OF RISK - GOOD FAITH**

**The Policyholder or Insured must give written notification to the Company of any risk aggravation. Aggravations of risk that are not known or accepted by the Company may lead to the total or partial loss of the right to indemnity, as well as the termination of the insurance cover in accordance with Art. 1898 of the Civil Code.**

#### **Art. 26 RECOURSE**

The recovery action against Third Parties will be carried out within the terms permitted by the applicable National and International Laws and / or Conventions, committing the Policyholder, taking into account the legal and contractual terms, to carry out all the necessary actions to



safeguard said recovery towards responsible third parties.

#### **Art. 27 ABANDONMENT**

The Insured, limited to claims occurring during the sea or air voyage or for inland waters and covered under the terms of the policy, may abandon the goods to the Insurer and demand compensation for total loss in the cases respectively provided for by Articles 541 and 1007 of the Navigation Code.

#### **Art. 28 LIMIT OF INDEMNITY**

The Insured Value constitutes the maximum limit of the indemnity due by the Insurer in addition to the expenses for surveyors or experts (which are paid whenever the damage is borne by the Insurer).

Extraordinary expenses not inconsiderately made in order to avoid or reduce damage to the Insurer will be reimbursed by the latter, unless they are admissible in general average, in proportion to the sum Insured and also in excess of the same.

The above-mentioned cases, subject to agreement with the Insurers, also include the costs of returning the goods following a Claim eligible for compensation under this Policy.

#### **Art. 29 INSPECTIONS BY THE COMPANY**

It is agreed that the Insurers have the right at any time, as long as during office hours, to carry out inspections and verifications of all the records and documents of the Policyholder that may have relevance to this Insurance coverage.

#### **Art. 30 DURATION OF THE CONTRACT - TACIT RENEWAL**

-Omissis-

#### **Art. 31 CANCELLATION OF THE CONTRACT**

-Omissis-

#### **Art. 32 CANCELLATION - WAR AND STRIKE RISKS**

**With regard to the war and / or strike risk coverage, the Insurers may release from their commitment at any time with seven days' notice, except for shipments to and from the United States for which such notice may be only 48 hours; the notice terms will start from the sending of the relevant communication to be made by registered letter or certified e-mail.**

**This commitment will automatically terminate 48 hours after the outbreak of war, whether or not there is a declaration of war, **between two or more** of the following countries: United Kingdom, United States of America, France, **Russian Federation** and the People's Republic of China.**

**Consequently, applications subsequent to the expiry of the aforementioned 48 hours are not insurable for war and / or strike risks and the Insurers will not be required to notify the Policyholder / Insured of any notice of**



**termination.**

**Art. 33 APPLICABLE LAW**

This contract and all its attachments are governed by Italian law and subject to Italian jurisdiction.

**Art. 34 LAW PROVISIONS**

For anything not referred to in this Policy, the Contracting Parties refer to the provisions of the Civil Code and complementary laws of the Italian Republic.

**Art. 35 JURISDICTION**

The parties expressly establish, pursuant to and for the purposes of Art. 28 of the Italian Civil Code, which for any dispute arising from the execution or interpretation of this contract or strictly connected to it will be territorially the Court of Milan is competent.

**Art. 36 CO-INSURANCE**

-Omissis-

**Art. 37 INTERMEDIARY**

-Omissis-



## Special Conditions

### SECTION II – MBE SAFE VALUE 4 BUSINESS

The following Special Conditions prevail in case of discrepancy with the General Conditions of the policy specifications or the printed Clauses attached to this present.

The coverage is given on the basis of the declarations of the Policyholder, which is required to disclose all the circumstances that may affect the assessment of the risk.

#### PREMISE

-Omissis-

#### Operation description of the Section:

- Prior approval of a client based on a questionnaire (See Annex III) to be sent to the e-mail address: [webassistance@agierresrl.it](mailto:webassistance@agierresrl.it)
- No photo or risk form is required for individual shipments only for this range; for shipments with a value greater than € 4,000.00, the usual SAFE VALUE model is used with respect for the relative procedure, without exception.

#### Client companies for which the coverage is operational:

- Minimum number of monthly shipments required: 20
- Minimum declared value per shipment: € 100.00
- Maximum declared value: € 4,000.00

#### **Art. 1 INSURED GOODS**

This Section of the Policy will be considered applicable to all those goods, without other insurance coverage, for which the customer has subscribed to the "MBE Safe Value 4 Business" service which consists of:

- collection of the object at the customer's premises or at MBE centers (franchisees);
- preparation of the packaging, if not already done professionally;
- insurance;
- shipment.

#### **Art. 2 EXCLUDED GOODS**

Unless explicitly agreed between the parties before the start of transport, the shipments and transports of the following goods are excluded:

- valid coins and stamps;
- jewels, precious and works of art;
- Pottery, porcelain and glass will no longer be included for new Customers;
- live plants and animals, goods to be transported at a controlled temperature;
- motor vehicles and motor bikes;



- explosives.

### **Art. 3 CONVEYANCE AND LIMITS**

The coverage is effective for shipments and transports covered by this insurance carried out with the means indicated below for the maximum insured limits specified alongside them, which the Company covers for each claim or series of claims deriving from a single event.

€ 4,000.00 per claim or series of claims resulting from a single event

€ 4,000.00 for each means of transport and for each package

These sums are understood to be guaranteed at Absolute First Risk.

It is also specified that the guarantee is effective provided that the packaging is of a professional nature and therefore made by the MBE franchisee or by "Business" customers of the franchisees themselves.

### **Art. 4 DEDUCTIBLE**

Any losses or damages covered under this policy will be paid after application of the deductibles (as percentage or fixed amount) set out below for each and every event, calculated or applicable on the indemnifiable value:

For shipments worth more than € 100.00 (including extreme) and up to € 4,000.00 (including extreme):

**Deductible:** € 50.00 for shipments worth more than € 100.00 and up to € 500.00 in value.

**Deductible:** € 100.00 for shipments worth more than € 500.00 and up to € 4,000.00 in value.

**Deductible:** 15% deduction in the case of **pottery, porcelain and glass**. The deductible will not be applied in case of non-delivery or theft.



**MAIL BOXES ETC.**

**#PeoplePossible**